



Our ref: 76448227  
08 September 2025

## Freedom of Information Act 2000

Dear [REDACTED]

I can confirm that the information requested is held by Birmingham Children's Trust. I have detailed below the information that is being released to you.

**For the financial years 2021/22, 2022/23, and 2023/24 (or the most recent available 12-month periods):**

- 1) Number of family support workers employed directly by the local authority (FTE and headcount if possible).**
- 2) Total number of agency/bank/locum family support workers used during this period.**
- 3) Total spend on agency or outsourced family support workers for each year.**
- 4) Details of current framework or preferred supplier list (e.g. which agencies you currently use).**
- 5) Average hourly or daily rate paid for agency family support workers.**
- 6) Any projections or anticipated changes in family support staffing (e.g. planned recruitment drives or reductions).**
- 7) Any challenges you face in recruiting or retaining family support workers (if recorded).**

**I would prefer to receive the data in a spreadsheet or tabular format if available.**

As per your request, please find attached our response in spreadsheet format.

Please quote the reference number **76448227** in any future communications.

If you are dissatisfied with our response to your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 working days from the date this authority issued its initial response. Please outline which part of the response you are not happy with setting out your reasons. This request should be addressed to:

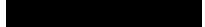
Corporate Information Governance Team  
PO Box 16366  
Birmingham  
B2 2YY  
Email: [infogovernance@birmingham.gov.uk](mailto:infogovernance@birmingham.gov.uk)

If you are still dissatisfied with the Birmingham Children's Trust's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office  
Website: [www.ico.org.uk](http://www.ico.org.uk)

I will now close your request as of this date.

Yours sincerely,

  
**Disclosure Officer**

**Re Use of Public Sector Information**

Where Birmingham Children's Trust is the copyright holder of any information that may be released, re-use for personal, educational or non-commercial purposes is permitted without further reference to the Birmingham Children's Trust. Where the re-use is for other purposes, such as commercial re-use, the applicant should notify the Birmingham Children's Trust in writing to seek approval or agree terms for re-use.

**1. Number of family support workers employed directly by the local authority (FTE and headcount if possible).**

Year	Headcount	FTE
2024/25	257	244.66
2023/24	238	225.78
2022/23	212	201.65

\*note data as of the end of the financial year

**2. Total number of agency/bank/locum family support workers used during this period.**

Year	Headcount
2024/25	59
2023/24	83

\*data prior to 2023/24 is not held

**3. Total spend on agency or outsourced family support workers for each year.**

Year	Headcount
2024/25	£713,408
2023/24	£1,240,682

\*data prior to 2023/24 is not held

**4. Details of current framework or preferred supplier list (e.g. which agencies you currently use).**

Kingston Noble Career Consultancy - Birmingham

Seven Resourcing Ltd - 2nd Floor Columba House

Apricus Resourcing - Apricus Resourcing

Only Social Care - Only Social Care

Kingston Noble Career Consultancy - Birmingham

**5. Average hourly or daily rate paid for agency family support workers.**

£15.75

**6. Any projections or anticipated changes in family support staffing (e.g. planned recruitment drives or reductions).**

We are looking to increase resource within this area and no planned reductions.

**7. Any challenges you face in recruiting or retaining family support workers (if recorded).**

Not recorded, and no known challenges