



Resetting your password

I have forgotten my password for West Midlands Placement Portal and I need to reset it.

Resetting the password

1. On the West Midlands Placement Portal, click **Sign in**.
2. Click the **Sign in** button.
3. Click the **Forgot your password** link.

4. Enter your email address. This must be the same email address as your username.
5. Click the **Reset my password** button.

You get an email with a reset code. You go to the change password window.

Sign in with your email and password

Email

Password

[Forgot your password?](#)

Forgot your password?

Enter your Email below and we will send a message to reset your password

Creating your new password

You must change your password before you can sign in.

6. Enter the code from the email.
7. Enter a new password.
8. Enter the same password again.
9. Click the **Change Password** button.

You go to the sign in window.

We have sent a password reset code by email to ****@****. Enter it below to reset your password.

Code

New Password

Enter New Password Again

Signing in to WMPP

10. Enter your email address.
11. Enter the new password that you created.
12. Click the **Sign in** button.
13. Enter the multi-factor authentication (MFA) code.
14. Click the **Sign in** button. You go to the home page.